

the FUTURE of CARE

THE CHILDREN with MEDICAL COMPLEXITY CAFE 4

FAMILY-DRIVEN APPROACH to UNDERSTAND FAMILY WELL-BEING & ITS FACILITATORS



KEY IDEAS from BREAKOUTS:

KATIE HUTH



CARING for the CHILD MEANS CARING ABOUT the FAMILY, & PARTNERING with FAMILIES as COLLEAGUES.

ASKING the RIGHT QUESTIONS

THERE IS NOT ONE RIGHT ANSWER

WITH FAMILIES BREADTH and DEPTH

EVERY VOICE COUNTS

JAY BERRY



How CAN WE ACTUALLY IMPLEMENT our FINDINGS?

BEYOND ACADEMIC PUBLICATIONS

THIS WORK IS DYNAMIC

AND these ISSUES are LONG-STANDING

MEANINGFUL WAYS of ASSESSING FAMILY WELL-BEING?

MEDICAL PROFESSIONALS' PREP & COMMUNICATION

CHART AHEAD OF TIME
WHAT IS FEELING HARD for YOUR FAMILY RIGHT NOW?

COMMUNICATION SKILLS

TRAINING on ASSESSMENT

WHAT IS NOT BEING SAID

PROMOTE DIVERSITY in PROFESSIONAL EDUCATION

WAYS to EDUCATE/ BUILD AWARENESS?

FOLLOW-UP AFTER ASSESSMENT

SUPPORT SYSTEM

MAKING INFO ACCESSIBLE

FAMILY TRACKS at CONFERENCES!

ADDRESSING TRAUMA

IMPROVING POLICY

IDENTIFY INADEQUACIES

DIAPER CHOICES

GETTING INFO TO FAMILIES WHERE they ALREADY ARE

SHORT FACTUAL VIDEOS

NIKKI MONTGOMERY



PARENT of a MEDICALLY COMPLEX 13-YEAR-OLD!

FAMILY WELL-BEING

COMPLEXITY --- RICH, AUTHENTIC FAMILY ENGAGEMENT PROCESS

NOT JUST GETTING CARE... IT'S ABOUT QUALITY CARE

300 FAMILIES

800+ IDEAS!

LISTEN! COORDINATE CARE RECOGNIZE FAMILY EXPERTISE MAKE TRANSITIONS EASY

FINDING PRACTICAL SOLUTIONS WITH PEOPLE EXPERIENCING the PROBLEM.

FOCUS ON WHOLE FAMILY WELL-BEING



Lucile Packard Foundation

Children's Health



Boston University School of Social Work Center for Innovation in Social Work & Health

Illustrated by KARINA BRANSON CONVERSKETCH.COM